

Date: 4/26/2019

TSB Number: Technical Service Bulletin-0009

Route to: Modernization/Service Manager

Reference: Controllers with Smartrise Absolute Landing System

Subject: Replacement of Cedes Interface Board (CIB)

Action: Mandatory

Equipment: CIB

Description: Smartrise recently discovered that a limited batch of CIB boards were manufactured with an incorrect IC chip.

A few boards were included in controller orders and small part orders

Fix: Smartrise will be shipping out replacement CIB boards for controller or small part orders that were shipped with this board. The updated boards will need to be swapped in place of the initial boards provided on the controller orders or the small part orders indicated below.

Affected Sales Orders: 38295

Job Names: 50 Charles Lind 1-2, 50 Charles Lind 4-5

Job Numbers: 181121-003

Serial Numbers: SR-1030G1-6795, SR-1030G1-6837

If you have any questions, please reach out to our Technical Support department by phone: 916-457-5129 or by email: support@smartrise.us.